



The Emergency Power Experts

Protect Your Investment!



Remote Auto Dialer Package

Nothing is perfect in this world. We all know that, and all we can do is try and limit our exposure to potential issues that may arise. Like the power going out... this is precisely why you have purchased a generator.

However, even generators can break down. In the event that your generator detects a failure (or 'goes into fault' as it's referred by the manufacturers), its built in circuitry does in most cases produce an error message, which in turn sends a signal to the audible alarm.

However this is pointless to you if you are not there to hear it.

You're not always home when your generator runs its routine exercise, so you may not hear the alarm go off if there's ever a problem. You may be at work, on vacation, or running errands and when the next power outage occurs, you expect your generator to kick on and take over.



(unit is installed inside the transfer switch and out of site)

For this reason, we have devised a Response Program that utilizes a **Remote Auto Dialer**, which uses your existing telephone line to contact our dedicated response number and notify us when a generator fault is detected. When our system picks up, the Auto Dialer plays a pre-recorded message.

Example of a recording:

"This is the 15 kilowatt generator located at the Smith residence, 123 Barry Street in Lake Forest. The generator has gone into fault, please contact my owner." And it repeats this message again.

This message is recorded at our office, and we attempt to contact the owner of the generator to see if there is a need for a service call. If you have a Preventive Maintenance Contract, you also enjoy the benefits of priority response.

BENEFITS:

- **Monitors your generator for potential problems**
- **No batteries needed – runs on the power that your generator's circuit board uses**
- **Mounted inside your transfer switch so its out of sight, or wherever you prefer**
- **Notifies a dedicated line in our office, which is recorded**
- **Upon receiving a message, we will attempt to contact you at your home or office to see if you would like us to dispatch a technician**
- **Monitoring Service is included with every Maintenance Agreement Contract ***

** Normal service call rates apply to all dispatched responses authorized by the customer*

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