

GENERATOR SERVICE DEPARTMENT LABOR AND TRAVEL RATES

Revised June 10, 2008

SERVICE CALL COST = SERVICE CALL FEE + HOURLY RATE + PARTS

NORMAL BUSINESS HOURS

MONDAY – FRIDAY 8:00am – 4:00pm

SERVICE CALL FEE	Zone 0.....0-15 miles..... \$35.00 Zone 1.....16-25 miles..... \$55.00 Zone 2.....26-35 miles..... \$75.00 Zone 3.....36-45 miles..... \$95.00 Zone 4.....46-55 miles..... \$115.00 Zone 5.....55 miles & over..... ACTUAL TIME TO AND FROM JOB	APPLIES TO ALL CALLS
PER HOUR RATE	\$85.00 / Hr. (1st man) \$75.00 / Hr. (2nd man)	1/2 HOUR MINIMUM 15 MINUTE INCREMENTS THERAFTER

EMERGENCY SERVICE

AFTER HOURS

SERVICE CALL FEE	0-55 miles..... \$225.00 Minimum Charge Includes First ½ Hour -Sorry but we cannot provide emergency service for anyone over 55 miles away from our shop	APPLIES TO ALL CALLS
PER HOUR RATE	\$150.00 / HR.	BEGINS AFTER FIRST ½ HOUR

PARTS

Since parts pricing can fluctuate, you will receive the most current rate for parts needed. If you would like a quote on materials, please notify the technician upon scheduling the service visit.